

## Critical Thinking: Tools for Effective Action Live Online

<b>Introduction</b>	<p>One of the greatest challenge's organizations face is how to foster innovation while still practicing critical thinking and logical decision making. Critical Thinking guides us through all the phases of generating and evaluating new ideas and can help organizations solve problems using rational thought and logical decision-making.</p>
	<p>This 4-hour Live Online workshop will help you in leading your team to pinpoint opportunities for improvement, brainstorm creatively, logically evaluate options, and make informed decisions that will lead to success. The tools discussed will help you become proactive instead of reactive in the face of problems and move from possibilities to solutions.</p>
<b>Course Objectives</b>	<ul style="list-style-type: none"><li>• Use the Critical Thinking Process to gather and interpret relevant information and come to well-reasoned conclusions and solutions.</li><li>• Differentiate between the Green-light and Red-light thinking mechanism.</li><li>• Employ visualization and fact finding to verify that you have identified the real cause of the problem.</li><li>• Critically evaluate alternatives using deductive and inductive reasoning strategies, the ladder of inference, and logic trees.</li><li>• Apply decision-making techniques to choose effective solutions.</li></ul>
<b>Materials</b>	<p>Digital Participant Manual Digital Dale Carnegie Golden Book</p>
<b>Trainers</b>	<p>Trainers are selected professionals who have completed extensive training before certification is granted. Annual recertification training is required. Participation, coaching and guided discussion is the primary methods of delivery.</p>

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Time	Module Title	Learning Objectives
4 hours	Critical Thinking: Tools for Effective Action	<ul style="list-style-type: none"><li>• Use the Critical Thinking Process to gather and interpret relevant information and come to well-reasoned conclusions and solutions.</li><li>• Differentiate between the Green-light and Red-light thinking mechanism.</li><li>• Employ visualization and fact finding to verify that you have identified the real cause of the problem.</li><li>• Critically evaluate alternatives using deductive and inductive reasoning strategies, the ladder of inference, and logic trees.</li><li>• Apply decision-making techniques to choose effective solutions.</li></ul>

**Duration** : 1 session, 4 hours

**Class Size** : Minimum 15  
Maximum 30

**Language** : English

**Platform** : Zoom

**Fees** : RM 350 (Subject to 6% SST)